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Specialty Insurance

Course Catalog

As of July 2022

CUSTOMER SERVICE

Customer Character Training	Guest Relations & Attitude
Intro to Customer Service	Roles of Customer Service Manager

FOOD & GAME CONCESSIONS SAFETY

Food Concessions Safety	Hand Washing Procedure
Game Concessions	Game Operations Agents & Rules
OABA Food Concessions Best Practices	

RIDE & WORKPLACE SAFETY

Accessible Medical Records Safety	Active Shooter Safety Training
Animal Welfare & Education	Blocking & Leveling
Blood Pathogen Basics	Electrical Safety
Fall Protection	Flammables & Combustible Liquids
Fire Extinguisher Safety Training	Global Harmonized Systems Training
Have a Media Relations Plan	Hand & Power Tool Safety
Hazard Communication	Heat Safety High Temperature
Intro To OSHA	Inspection & Documentation
Ladder Safety	Lifting Safety
Machine Guarding	Personal Protection Equipment
PCI Compliance Overview	Proper Use of Fasteners
Radio Protocol	Severe Weather Safety Talk
Slips, Trips, and Falls Safety Talk	

UPCOMING COURSES TO BE ADDED

Amusement Ride Inspection Mechanic	Coaster Chains
Dealing With Inspectors	Fasteners
Funhouse, Walk Through, & Dark Rides	Greasing Zerk & Greasing Guns
Importance of Non Destructive Testing	Inflatables & Slides
Lessons Learned Not In The Manual	Mini Rail Roads
Wire Ropes	Operator & Electrical Safety
Rigging Safety	Steel Coasters
Structural Inspections	Torque

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OABA can also assist with uploading your show's existing internal training manuals, documents, and videos to create custom private training courses for your carnival.